1) Evaluation and Repair of your non-operational TACLINK 3300 Modem.

2) If your TACLINK is non repairable, requisition a new TACLINK 3300 via CECOM ILSC, (or DLA), depending on the item transfer status.

14 pin USB TACLINK 3300
NSN: 5895-01-622-4882

Product Director,
Fire Support
Command & Control

Maintenance Concepts
For
AFATDS
(RAYTHEON) TACLINK 3300
(USB MODEM)
NSN: 5895-01-622-4882

USED WITH THE
AN/GYK–63(V)2, –63A(V)2, –63A(V)3
(RLC/SRNC SYSTEM)
Procedure for Repair of AFATDS TACLINKs
(Users located within the United States)

This procedure applies to the Taclink 3000 and 3000+ PCMIA cards, TacLink 3300 modems, and TacLink 3310 modems.

Unit should provide the non-working TACLINK card(s) or modem(s) to their local AFATDS Field Integration Office (listed below) for a visual inspection to determine if the TACLINK has been damaged beyond repair. If repair is questionable, or an AFATDS Field Integration Office is not available to assist with the inspection, call the Raytheon TACLINK Repair POC (listed below) for assistance with inspection.

- If it is judged that the non-working TACLINK is **physically damaged beyond repair** the Unit must procure a replacement from the supporting CHS Regional Support Center or PdD FSC2.

- If it is judged that the non-working TACLINK is **not physically damaged beyond repair**, the unit representative will contact the Raytheon TACLINK Contracts POC (listed below) and provide a description of the TACLINK failure and serial number. The Raytheon TACLINK Contracts POC will check the TACLINK serial number against the master TACLINK manufacturing records to determine the warranty status and issue a Return Maintenance Authorization (RMA).

1. **If the TACLINK is under warranty**, the unit will ship the TACLINK to the Raytheon TACLINK Repair POC for warranty repair. The TACLINK should be packed/wrapped to protect during shipment and a TACLINK Repair Form (attached) shall be included. Raytheon will repair the TACLINK, and ship the repaired TACLINK back to the address and POC provided on the TACLINK Repair Form. There is no charge for repair of TACLINKs that are under warranty (unless the TACLINK has been subject to misuse, accident, or improper installation). If the TACLINK is beyond economical repair, it will be returned to the Unit POC with a replacement TACLINK to be provided at no charge.

2. **If the TACLINK is not under warranty OR is damaged as a result of misuse, accident or improper installation**, the unit can elect to ship the TACLINK to the Raytheon TACLINK Repair POC for inspection/repair using the TACLINK Repair Form. Prior to shipment, the Unit will contact the Raytheon TACLINK Contracts POC (listed below) to initiate a purchase order for the inspection/repair. Once a Purchase Order is established, an RMA number will be issued. Both the Return Maintenance Authorization number and the Purchase Order number must be included on the TACLINK Repair Form. The inspection/repair cost depends on the specific TacLink product that needs repair. Contact the Raytheon TCS Depot Administrator (Contracts POC) for a repair quotation. Payment must be by a US government purchase card. The unit purchase card payment will be processed after the repair is completed prior to shipment back to the unit. **TACLINKs that cannot be economically repaired will be returned to the Unit at no charge.**

Unit POC

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________________________________________
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Raytheon TACLINK Repair Point of Contact (for shipping):
Raytheon SAS
7887 Bryan Diary Rd.
Largo, Florida  33777
ATT: O&R Bond Room / Phone: 727-302-2719

Raytheon TACLINK Contracts Point of Contact (for RMA and quotes):
Laura Wilson
TCS Depot Administrator
7887 Bryan Dairy Road
Largo, FL 33777
Phone 727-302-2077
Email: Laura_K_Wilson@raytheon.com

Raytheon TACLINK Technical Point of Contact:
Scott Carpenter
Fort Wayne, IN
D_Scott_Carpenter@raytheon.com
260-429-4252